

## **CSW COACH MENTOR**

### **We are outstanding, you can be too.**

Is developing and contributing to a high-performing and skilled care workforce something that you are enthusiastic about? Then this is the role for you!

As Care Support Worker Coach Mentor, you will assist the work of the Residential Service Coordinators encouraging and supporting self-directed learning and development and effective performance management.

You will be confident in coaching, mentoring and line managing new and existing care support workers to ensure the college delivers high quality care for all.

You can see more about what we do at Portland Charity by looking at the Who We Are and Choose Your Future pages on our website <https://www.portland.ac.uk/>

### **Working at Portland Charity**

At Portland Charity our learners, citizens and staff are at the heart of what we do, we are passionate about our vision that all people with disabilities will have a lifetime of opportunity and you could help us to achieve that. Our priority for staff is to create an outstanding place to work where the rewards of a job well done can be seen in the faces of our learners and citizens.

There are lots of great benefits to working at Portland Charity

- a rewarding career and working towards positive outcomes for our learners and citizens
- enhanced holidays of 33 days per year when you join us (pro rata) and you are able to buy up to 10 additional days of holiday
- you are eligible for a Blue Light Card with access to lots of great discounts
- free and confidential access to an Employee Assistance Programme
- free parking on site and access to a subsidised canteen with a variety of meal options
- everyone has an opportunity to develop their knowledge and skills on the job through training, mentoring and qualifications!

We are committed to promoting equality, challenging discrimination and developing community cohesion. We welcome applications from all sections the community.

## **Qualifications needed**

You will hold a Level 3 NVQ qualification in Health and Social Care or equivalent, plus a Level 3 NVQ in Leadership & Management or equivalent or be willing to work towards these qualifications.

In addition to the care qualifications, you will hold a Level 2 in English and Level 1 Maths or be willing to work towards this qualification

## **Working Hours**

Your working hours will be 37.5 hours per week.

The role will generally involve working 8.30am to 4.30pm, Monday – Friday. However, some flexibility will be required to work outside of these hours to meet the operational needs of the service. This may include working evenings, weekends and bank holidays between the hours of 7am and 12pm when required.

The role is based on the Portland Campus. However, you will also be expected to work across all community hub sites and locations when required and maintain regular contact with these.

## **Completing your application:**

There are some other important things you need to know before you apply to work with us at Portland Charity.

Successful applicants will be required to undertake an enhanced Disclosure and Barring Service (DBS) check, an overseas check where applicable and provide proof of their right to work in the UK.

## **Please note:**

*In order to apply for this role, you will need to complete an Expression of Interest and send this over to [ikechukwuonwukwe@portland.ac.uk](mailto:ikechukwuonwukwe@portland.ac.uk). Your expression of interest must include:*

- Why are you applying for the post?
- What would you bring to the role?
- How would you contribute to, and make a positive difference to the college?
- Do you hold the qualifications required for the role? If the answer is no, are you willing to work towards them?

*If you have any questions or need some help when completing your application you can contact [work@portland.ac.uk](mailto:work@portland.ac.uk) or call the Recruitment team on 01623 499111, extension 428 or 283 and we will be happy to help.*

Many of our staff have a disability and we're proud to hold Disability Confident and Mindful Employer status which recognises our positive approach to physical and mental health and wellbeing at work. If you would like to speak with us before completing an application you can contact our Recruitment team on 01623 499 111 or via email at [work@portland.ac.uk](mailto:work@portland.ac.uk) who will be happy to support you with your application or answer any questions.

Hours – 37.5 hours

Salary – £25,159.00 per annum